



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

YMCA of Washington County Program Registration and Membership Cancellation Policy

Registration Policies:

Pre-registration is essential to allow for class/program preparation and communication. It allows us to schedule qualified staff, assure that we maintain proper ratios and provide the necessary equipment/supplies. Each program registration will indicate the registration period. If late registration is permitted this will be indicated along with any additional fees that may apply. No credit will be given for missed classes/practices that are the result of late registration by the participant. Program registrations are limited based on the specific program space requirements, team formats or required certified staff for each program. As a result, we will not offer refunds for any program registration cancellation initiated by the participant.

Program Cancellation Policies:

If the YMCA of Washington County determines that it needs to cancel a program, a 100% credit or refund will be issued. If a practice or class is cancelled due to weather, staffing or facility issue, every effort will be made to reschedule a make-up time. No credit or refund will be issued if a make-up date is offered. If no make-up can be scheduled, credit will be applied to the participants account or a refund may be requested.

If a request to be removed from any program is received in writing at least 2 weeks (14 days) prior to the start of the program, a full credit will be issued. Requests to be removed less than 14 days prior to the start of the program, will result in the forfeit of the program fees.

If a participant needs to withdraw from a program due to a medical reason, medical documentation will be required to receive credit.

Any credit issued by the YMCA of Washington County must be used within one year of being issued.

No refunds or credit will be issued for child watch or swimming punch cards.

Not refunds or credits will be issued for season pool passes.

Membership Cancellation:

If you choose to cancel your membership, please stop at our front desk to complete a cancellation form. You may also email membership@washingtontony.org with your name, phone number, and the date you would like your membership to be canceled. Along with a brief explanation of why you would like to cancel.

All YMCA of Washington County programs, dues and services are non-refundable and non-transferable.